

**Q: How to Setup the NTP Server and Time Zone, when Event does not show log information**

**A:** When the NTP Server and Time Zone are not setup up correctly it could be that your Sensor does not display the correct information in the Event log. To correct this you would need to setup the NTP server and the Time Zone to your correct location.

**1. Going to the Time Zone settings in the APP.**

Open the Airlive SmartLife Plus APP and select “Settings” from the bottom menu, In the settings page go to “Gateway Information” and click on the two arrows “>>”. Now you will see the Gateway Time information, Click on the “Clock” icon to change the Time settings. First select the NTP Server in the new window, Click on the three “...” and select your NTP Server next click on the Time Zone and select your correct Time Zone and press “OK” when you are done. The correct Time has now been set for your location and the Sensors will also display the correct Time in the Event log.

