



Q: How to automatically update the firmware of AirLive Gateway (SG-101)

A: In the Airlive SmartLife Plus app there is an update button which will allow you to update the firmware automatically. Before doing this please make sure you have a stable network connection.

DO NOT POWER OF THE GATEWAY WHILE THE UPDATE IS IN PROGRESS. THIS CAN DAMAGE THE GATEWAY

1. To go to the Automatic Update page in the Airlive SmartLife Plus app please first go to the “Settings” menu in the bottom right corner.
2. In the “Settings” menu click on the “>>” Behind the “Gateway Information” wording.
3. Click on the  button and a pop up will appear and ask you to update. Click “OK” to update.

When there is an update available but you do not get the update choice then please press the  a second time.

The update process will take around 3 to 5 mins. When the update process is complete please re-login again.

